

Terms & Conditions

We apologise for the small print but please take a moment to read over the following terms and conditions as this will apply to all bookings made.

- 1) Enquiries to be made by telephone or email regarding availability and prices.
- 2) Bookings can only be accepted by persons over the age of 18 years.
- 3) For the comfort and safety of all our guests we are a totally non smoking establishment.
- 4) Your booking is personal to you and you are responsible for it. If you make a booking on someone else's behalf, you must state the correct name of each guest being booked.

5) Cancellation Policy:

If you have to cancel your reservation please let us know immediately.

If a room is cancelled and we are unable to re-let the accommodation we reserve the right to make a charge.

On normal room reservations there will be no cancellation charge if a booking is cancelled before 12pm seven days before your date of arrival. If the booking is cancelled later than this the first night will be charge for. If less than 24 hours notice is given or in the case of a no-show, the entire stay will be charged, unless we are able to re-let the accommodation.

On certain room offers e.g. Dinner, Bed and Breakfast offers full pre payment is required with no cancellations or refunds. This will be stated in the offer that is being booked and confirmed.

- 6) When booking any holiday or break away please make sure you have sufficient holiday insurance cover.
- 7) Check in time is from 5.30pm. Guests are asked to vacate their rooms by 10.00am on the day of departure. Earlier arrivals and later checkouts may be available by prior arrangement only.
- 8) Please note that we are closed for food and drink all day Monday except Bank Holidays. We are also closed during each afternoon Tuesday to Friday.
- 9) Accounts can be settled by cash, debit card or most major credit cards. Guests are required to settle all charges on departure unless alternative arrangements have been made and agreed in advance.
- 10) We reserve the right to refuse a guest entry and accommodation if on arrival we reasonably consider that the guest is under the influence of alcohol or drugs, is unsuitably dressed or is behaving in a threatening, abusive or otherwise unacceptable manner.
- 11) We reserve the right to ask a guest to leave the Inn, if they are causing a disturbance or behaving in an unacceptable manner.
- 12) We reserve the right to charge for any damages, or stolen items.